

UPSTREAM OPERATIONAL EXCELLENCE WORKSHOP

Duration 3 days

DATE: 28-30 AUGUST 2017, TEHRAN, IRAN

۶ - ۸ شهریورماه ۱۳۹۶

● PURPOSE

Build understanding of key elements of “Operational Excellence”, why it is important and how Operational Excellence focus can contribute to overall improvement of performance of oil & gas productions

● AUDIENCE

Management Team members (leaders) in the Oil and Gas business.

● INSTRUCTOR



Triple EEE
Experience - Expertise - Excellence



Han Gesink

J.C.J. (Han) Gesink MSc, has 40 years of experience in the Oil and Gas Industry of which 38 years in Shell.

Last positions within Shell, Global Lead Operational Excellence Shell Upstream (3 years), focusing on development and implementation of the Upstream Operational Excellence Management System and General Manager Operational Excellence Downstream (3 years) for Europe, Middle East, Africa and Russia leading a team (around 80

staff) delivering support on and initiating and implementing performance improvement initiatives for Shell and non-Shell customers. Broad experience in delivery of Operations, Asset Management business improvement programs including Commissioning and Start-up, Flawless start-up, Operations Readiness and Change Management, Human Resources planning and Organization.

● LEARNING OBJECTIVES

- To obtain a good understanding of what “Operational Excellence” means for the Oil and Gas Industry;
- Build knowledge of essential components contributing to “Operational Excellence” in Upstream
- Know how to work on “Operational Excellence” in your company

The Learning Objectives will be realised by a combination of lecturing, cases and discussions. The aim is to have highly interactive sessions throughout the three days.

● AGENDA

● SETTING THE SCENE 0.25 day

- Introduction
- Objectives of the workshop
- Expectations

● WHAT IS OPERATIONAL EXCELLENCE – HOW IS IT USED IN UPSTREAM 0.25 day

- Business case for Operational Excellence
- Examples (what others do)

● MANAGEMENT SYSTEMS 0.25 day

- Explain key elements of a Management System
- The importance of having an explicit set of elements of a Management System in place.
- Discussion on experiences

● LEADERSHIP EXPECTATIONS 0.25 day

- What Leaders want
- Discussion

● LEADERSHIP 0.25 day

- Tools for Leaders

● STRATEGY AND OBJECTIVES 0.25 day

- (Production) performance improvement
- (Unscheduled) Deferment
- Asset Integrity / Process Safety

● PROCESSES 0.25 day

- Striving for explicit process descriptions
- Examples of key processes, e.g. Wells and Reservoir Management, Operations Integrity, Integrated Activity Planning

● ORGANISATION AND COMPETENCIES 0.25 day

● IMPLEMENTATION 0.25 DAY

● ASSURANCE AND CONTINUOUS LEARNING 0.25 day

- Key Performance Indicators

● WHAT DOES IT TAKE 0.25 day

- How to work on developing "Operational Excellence" in your organisation
- Critical Success Factors

● WRAP UP AND OUTSTANDING ITEMS 0.25 day

Language	Location	Date	Fee(Euro)	Registration Contacts
 English	Tehran-Iran	28-30 August 2017 ۶-۸ شهریورماه	750 یورو	مدیر برنامه کامران جوادى ۰۹۱۲۸۳۸۳۹۹۸ ۰۲۱۸۸۵۵۸۷۵۰ kamran@cbcoilandgas.com